

The City of Woodlake is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services or programs on the basis of race, color, national origin, age, sex or disability as afforded by Title VI of the Civil Rights Act of 1964 as amended.

No person or group of persons will be discriminated against with regard to fares, routing, scheduling, or quality of transportation service, on the basis of race, color, or national origin. Frequency of service, age and quality of transit vehicles assigned to routes, quality of stations and location of routes will not be determined on the basis of race, color, national origin, age or disability.

The City of Woodlake, as a federal grant subrecipient, is required by the Federal Transit Administration to conform to Title VI of the Civil Rights Act of 1964 and its amendments. Therefore, the City of Woodlake mission includes the equal and equitable access to its programs, activities, and services. For more information contact the city at (559) 564-8055.

Woodlake Transit buses and vans are equipped with wheelchair lifts that enable persons in wheelchairs or persons who cannot navigate steps to ride the bus. Operators are trained to assist riders using ramps, secure wheelchairs, provide information on destinations served, and announce stops. You may travel with your respirator, concentrator, and portable oxygen. Service animals and personal attendants, when necessary, are welcome on board buses and vans and in our facilities.

### **How to File a Complaint**

Any person who believes that he/she has been excluded from participation in, denied benefits or services of any program or activity administered by the City of Whittier or its consultants and contractors on the basis of race, color, national origin, sex, age, or disability may bring forth a complaint of discrimination under Title VI and related statutes. The complaint must be filed within 180 days of the alleged discrimination of the alleged act of discrimination. Provide as much detail as possible, sign the complaint and mail it to:

Title VI Coordinator  
City of Woodlake  
350 N. Valencia Blvd.  
Woodlake, CA 93286  
(562) 567-9480

In case the complainant is dissatisfied with the resolution by the City of Woodlake, the same complaint may be submitted to the FTA, U.S. DOT Secretary of Transportation or USDOJ. A complainant may also file a Title VI complaint concerning race, color, or national origin discrimination with the Federal Transit Administration (FTA), Office of Civil Rights, Region IX, 201 Mission Street, Suite 1650, San Francisco, CA 94105-1839, or the U.S. Department of Justice, Civil Rights Division, 950 Pennsylvania Ave., N.W., Washington, DC 20530.

## **Cómo Presentar una Queja**

Si considera que lo han discriminado por su raza, color, país de origen, sexo, edad, discapacidad o condición socioeconómica, puede presentar una denuncia por escrito ante la

Title VI Coordinator  
City of Woodlake  
350 N. Valencia Blvd.  
Woodlake, CA 93286

La Ciudad se da de una Investigación de Denuncias por Discriminación entre 15 días. A lo menos la denuncia sera completara en 180 días. Para mas informacion in Español o para más información Título VI puede hablar a (559) 564-8055. .

Cualquier persona que considere que ella o una clase específica de personas ha sufrido discriminación prohibida por el Título VI puede presentar una queja escrita en nombre propio o mediante un representante a ciudad de Woodlake o a la oficina de derechos civiles del Departamento Federal de Transporte Público (Federal Transit Administration) (FTA, por sus siglas en inglés), atención: Coordinador del Programa del Título VI, Region IX, 201 Mission Street, Suite 1650, San Francisco, CA 94105-1839, o el Departamento de Justicia, Civil Rights Division, 950 Pennsylvania Ave., N.W., Washington, DC 20530. Se debe presentar la queja a más tardar 180 días después de la fecha de la discriminación en cuestión, a menos que el FTA extienda el plazo para presentar la queja.

## **Woodlake Title VI Notices**

[English Complaint Process](#)

[Spanish Complaint Process](#)

## **Complaint Forms**

English Complaint Form

Spanish Complaint Form